



POLICY
on Quality, Environmental Protection, and Occupational Safety
of JSC Apatit

JSC Apatit is one of the world's leading manufacturers of phosphate-based fertilizers, phosphoric and sulphuric acid, aluminium fluoride, ammonia, carbamide, ammonium nitrate and ammonium nitrate-based fertilizers.

JSC Apatit's main goal and the key element of its prosperity lies in satisfying the needs and expectations of customers by providing high-quality products that help ensure the growth of the business, better occupational safety and health of its employees, and a reduced environmental impact.

This goal is achieved through the following focus areas:

- improving customer satisfaction based on customer needs and expectations;
- interacting with all interested parties with regard to questions of product quality, occupational safety and environmental protection;
- minimising risks in the processes of the quality management system and minimising the Company's negative environmental impact at all stages of investment projects;
- enhancing existing technology and introducing new production technologies using the latest scientific research;
- introducing automated operating systems for production processes and state-of-the-art information technologies;
- establishing mutually beneficial relations with suppliers based on trust and partnership, with a focus on the excellent quality of the products and services supplied;
- compliance with legal requirements and other obligations that JSC Apatit adheres to with regard to quality, environmental protection and occupational safety;
- application of the best available technology during production;
- conservation of resources and implementing measures to protect our climate and avoid potential environmental harm;
- creating safe and healthy working conditions for all employees;
- fostering among all employees an understanding of safety as a key value and of the need to behave in a safe manner and to comply with the rules of occupational health and industrial safety;
- reducing or eliminating sources of harmful production factors in all processes;
- creating conditions to shape competent workers motivated to work efficiently and grow professionally, to realise their creative and managerial potential and to solve existing and future problems;
- improving the management system to make it more productive and impactful;
- informing interested parties and society about the Company's operations and maintaining an active dialogue with them.

The executive management of JSC Apatit assumes responsibility for implementation of the above-described Policy, the quality of our products, the proper performance of the management system and cooperation in applying a process approach and risk-oriented thinking.

General Director of JSC Apatit JSC

/Signature/

M. K. Rybnikov

05/02/2018

Director of the Cherepovets branch of JSC Apatit JSC

/Signature/

A. V. Cherepanov

/Seal: Russian Federation, Vologda Oblast, Cherepovets, Apatit Joint-Stock Company/*